

## Quality Policy Statement

This Policy Statement refers to the companies included within the Morrisroe Group certification and covered by the Integrated Management System – including A J Morrisroe & Sons Ltd & Houston Cox.

We recognize that to be a long-term successful business we need to deliver customer satisfaction and a product that meets the Clients requirements & specification. Our aim in Houston Cox is to provide excellent products, goods and services, safely, on time and within budget.

To achieve this and our commercial objectives we have a set of Core Values for our business. Positioned at the heart of everything we do, our core values challenge us to strive for excellence, embrace leadership and integrity, and ensure that we always operate openly, transparently and honestly.

We operate an Integrated Management System (IMS) that conforms to BS EN ISO 9001: 2015 as well as BS EN ISO 14001:2015 & OHSAS 18001. The IMS comprises the Health & Safety, Environment & Quality Manual together with supporting documentation supplied in the company Starter Pack. It sets out the procedures to be adopted in procuring, executing and concluding our works in line with our H&S, quality and environmental objectives. This is made available to public and external parties on request.

### Quality Objectives:

We are committed to continually improve both our quality performance and the enhancement of client satisfaction. To achieve this we will maintain and regularly review the effectiveness of our Integrated Management System. We will set objectives as part of our annual Management Review and communicate these to the company.

**Management Commitment:** The management has a continuing commitment to:

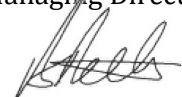
- Understand Client needs and expectations and fulfil them with the aim of achieving Client satisfaction
- Communicate throughout the Organisation the importance of meeting Client needs and legal requirements and Standards.
- Ensure compliance with all relevant English and EU legislation and regulations
- Establish the Quality Policy and its objectives
- Ensure the availability of resources, including human resources; management, training and guidance
- Ensure all personnel understand the requirements of this Quality Policy and abide with the contents of the IMS
- Undertake a programme of internal and external auditing to monitor and measure processes and the effectiveness of the Quality Management System
- Undertake a Management Review of the Quality Policy & IMS in order to ensure its continuing suitability
- Communicate findings of the Management Review to all staff
- Constantly monitor quality performance and implement improvements when appropriate

The Company's Directors, who take responsibility for its execution and share responsibility for the implementation of this policy, endorse this statement.

Last Reviewed: 15<sup>th</sup> January 2020

Andy Beckett

Managing Director



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